

Ref. : AT/MHI/IA/AMC/CIRCULAR/1

Date : 1<sup>st</sup> June 2013

<b>ANNUAL PREVENTIVE MAINTENANCE CONTRACT</b>		
<b>MITSUBISHI HEAVY DUTY AIRCONDITIONERS</b>		
<b>TYPE</b>	<b>ONE TIME SERVICE</b>	<b>PREVENTIVE MAINTENANCE SERVICE - FOR ONE YEAR</b>
<b>HI-WALL AC ( NON INVERTER )</b>	<b>650</b>	<b>2000</b>
<b>HI-WALL AC ( INVERTER )</b>	<b>750</b>	<b>2500</b>
<b>CASSETTE / DUCTABLE AC UPTO 2.3 TON</b>	<b>1250</b>	<b>3000</b>
<b>CASSETTE / DUCTABLE AC UPTO 4.0 TON</b>	<b>1500</b>	<b>3500</b>
<b>DUCTABLE AC UPTO 8.0 TON</b>	<b>2000</b>	<b>4500</b>

**GENERAL TERMS & CONDITIONS :-**

**ONE TIME SERVICE**

International Aircon will provide ONE TIME service in this charges. Repairing / Replacement of any major components / spare parts required for air conditioner or any gas charging required for the AC unit , will be done on chargeable basis as per the standard company price list for spares / services.

**PREVENTIVE MAINTENANCE SERVICE (PMS)**

International Aircon will provide **4 no.s** of periodical preventive maintenance service during AMC period as per the contract terms and conditions as stated below. The International shall provide three dry and one wet service (PMS) during the contract period of 12 months.

**SCOPE OF PREVENTIVE MAINTENANCE SERVICE :**

1. Checking operational performance parameters.
2. Cleaning of blower, condenser fan, air filter, Evaporator Coil, Condenser Coil & Equipment.
3. Cleaning of heat exchanger filters etc.
4. Checking of electrical connections.
5. Checking of motor bushing and oiling if required.
6. Checking the unit for performance in terms of grille temperature, room temperature, current drawn etc. after the service is carried out.
7. Any replacement of spare parts or supplies of material needed for airconditioners the same will have to charged at an extra cost.
8. Repairing / Replacement of any major components / spare parts required for air conditioner or any gas charging required for the AC unit , will be done on chargeable basis as per the standard company price list for spares / services.
9. Advance estimate will be given prior to carrying out any repairs / replacement and the work shall be carried out by our service department only after your acceptance.
10. Any defect arising out of faulty electrical wiring or connection will be borne by the customer. The customer should rectify defects in the electrical installations outside the air conditioning unit at their own cost.



Head Office : 10179, G-1 Mall, W.E.A., Abdul Aziz Road, Karol Bagh,  
New Delhi-110005 (INDIA) • Tel. : +91-11-47230000-99  
Fax : +91-11-42502728 • E-mail : info@internationalaircon.com  
Website : www.internationalaircon.com  
INQUIRY & SERVICE TOLL FREE No. : 1800-102-0055

UNDER STRATEGIC ALLIANCE WITH MITSUBISHI HEAVY IND. - MAHAJAK AIR CONDITIONERS CO. LTD.

11. Current fluctuations, if any, should also be rectified to by the owner. Any damage caused to the unit due to the faulty electrical installations or fluctuating electric current and ceiling conceal cu-piping shall be corrected at the cost of the owner.
12. The unit is covered under this contract at the above mentioned location only and shifting / reinstallation of the unit by parties other than us absolves us of all responsibilities and undertakings here-in-above agreed upon and we shall not assume any responsibility for any damage caused by such unauthorized handling of the unit. Shifting / reinstallation of the unit will be carried out by our authorized personnel at an additional cost which will be communicated to you before such activity is carried out.

**4.) PAYMENT TERMS**

Only 100% advance payment in favour of INTERNATIONAL AIRCON SERVICE CENTRE.

**5.) ACCEPTANCE BY INTERNATIONAL AIRCON .**

The AMC will be effective only after receipt of 100% advance payment and acceptance by INTERNATIONAL AIRCON..

**6.) FORCE MAJEURE CLAUSE:** We shall not be liable for any breakdown or non performance or delay in carrying out any of the obligations contained in this maintenance service leaflet including servicing, repairing of the unit as the result of strike, lockout, industrial disturbance, fire, accidental damage, restriction imposed by the Government circumstances which are beyond our control, any act of God, earth quake, riot any war or any condition arising for similar causes beyond our control.

Renewal of the services contract after its expiry will be at the discretions of the company.

**FOR INTERNATIONAL AIRCON**

**AUTHORIZED SIGNATORY**

**ACCEPTANCE OF THE CONTRACT**

Sir,  
I / We have read the contract conditions stated above and am / are fully agreeable to them. Please provide services to my / our airconditioner(s).

Date: \_\_\_\_\_ For \_\_\_\_\_

Place: \_\_\_\_\_

**Authorized Signatory**

Enclosed:

Cheque/DD no.	Date	Bank	Place	Amount



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